

## **About the** **Hunterdon Area Energy Cooperative** **Community Energy Aggregation Program**

### **What is a Community Energy Aggregation program?**

Electricity service includes supply (sources/production of energy) and distribution (delivery of energy to homes and businesses). Currently, JCP&L provides both supply and distribution of energy. With a Community Energy Aggregation Program, the Hunterdon Area Energy Cooperative has created a buying pool (aggregate) for the electricity supply of its residents to obtain a lower energy supply price from a third-party supplier than what JCP&L is currently charging through the Basic Generation Service.

### **What is the Hunterdon Area Energy Cooperative Community Energy Program?**

The Hunterdon Area Energy Cooperative (HAEC) Community Energy Program is a community energy aggregation program for residents of Bethlehem Township, Califon Borough, the Town of Clinton, Delaware Township, Flemington Borough, Frenchtown Borough, High Bridge Borough, Kingwood Township, City of Lambertville, Mendham Township, Peapack and Gladstone Borough, Stockton Borough, and Washington Township (Morris County). The HAEC Community Energy Program offers residents a lower energy supply price from a third-party supplier than what JCP&L's Basic Generation Service is currently charging and includes the option for an additional percentage of renewable energy than what is currently being offered by JCP&L.

### **Can my information be sold to advertisers or energy companies?**

No. All personal and account information, including your address and account number, is kept confidential.

### **Will there be a change or disruption in my energy service?**

No. You will see no change in service – JCP&L will continue to provide electricity through the same wires, maintain the energy infrastructure, and respond to emergencies. There will be no disruption of service when the supplier changes from JCP&L's Basic Generation Service to a third-party supplier, or back.

### **What is renewable energy? Does renewable energy include nuclear energy or is it strictly solar, wind, and geothermal energy?**

As defined by the U.S. Department of Energy, renewable energy is energy produced from sources like the sun and wind that are naturally replenished and do not run out. Visit the DOE's website at <https://www.energy.gov/eere/renewable-energy> for a complete list of renewable energy sources. Nuclear energy is not considered a source of renewable energy by the DOE.

### **Will the program impact my ability to get adequate power for my property and appliances?**

No. The program has no impact on your ability to power your property or appliances. The program simply allows you to pay less for the energy sources to power your needs.

**What is the projected percentage increase in supply rate through the current JCP&L Basic Generation Service for the next 2 years?**

The New Jersey Board of Public Utilities holds a Basic Generation Service (BGS) auction every February; as such, BGS rates vary from year to year. Visit the state's BGS Auction website at <https://www.bgs-auction.com> for additional information.

**Will the Standard and Green option rates be fixed under the Program?**

The Price Structure for the HAEC Program is variable; however, the supplier cannot vary prices monthly or adjust prices for changed market condition. The price will remain unchanged for the full contract term. The only exception is a contract price adjustment resulting from a change in law that also effects the cost of power supply provided by JCP&L, in which case the contract price adjustment will not adversely impact the level of savings as compared to the JCP&L tariff price for power supply.

**How can I be sure that the Green option is 100% renewable? What are the assurances? Can the supplier provide proof or verify where/what/how the renewable energy is being sourced?**

In accordance with New Jersey procurement law and included in the program's bid specifications used in the auction, the Master Supplier Agreement signed by the Lead Agency on behalf of the HAEC and the awarded supplier includes language related to reporting and verification for enhanced renewable product offerings. Individual residents will not be given certificates or reports. The program tracks all residents who opt into the Green option, and all reports for the program will be kept on file for the program.

**Are there any potential risks in joining this Program?**

The HAEC Community Energy Aggregation Program in accordance with N.J.A.C. 14:6 provides Consumer Protections. Consumer Protections include:

- No predatory contracting (no one from the program will be calling a resident or knocking on any resident's door)
- No fees of any kind (no billing fee, no management fee, no termination fee, etc.)
- Protection against seasonal or short term fixed and variable rates (no teaser rates)

**Energy Supplier (Constellation NewEnergy, Inc.)**

**Who is Concord Energy Services?**

Concord Energy Services is an energy consultant licensed by the New Jersey Board of Public Utilities (NJBPU). Concord has been retained by the Hunterdon Area Energy Cooperative (HAEC) to administer and implement the HAEC Community Energy Aggregation Program. Concord, in business since 1989, currently supports large scale community/government energy aggregation programs in the State of New Jersey.

**What happens if Constellation NewEnergy, Inc. goes out of business or otherwise changes their energy production capability and is not able to provide enough energy?**

There is language in the Program's Master Supplier Agreement with Constellation NewEnergy, Inc. that the supplier is responsible for providing adequate supply. If Constellation NewEnergy, Inc. cannot meet its obligation, residents' accounts will be automatically returned to the Basic Generation Service without service disruption.

**How can I learn more about Constellation NewEnergy, Inc. and obtain a corporate report?**

Constellation NewEnergy, Inc. is licensed by the New Jersey Board of Public Utilities to provide third party electricity supply services in the State of New Jersey. Visit Constellation NewEnergy's website at [www.constellationenergy.com](http://www.constellationenergy.com) for company-specific information.

**Does Constellation NewEnergy, Inc. support nuclear energy?**

Unless a resident enrolls in the Program's 100% Green Offering, a portion of the supply provided by Constellation NewEnergy, Inc. may contain nuclear-generated electricity.

## **Opting In, Up, or Out**

**Do I have to participate in this program?**

No. You can opt-out of this program by October 30, 2025, before it begins or at any time during the program with 30 days' notice via <https://njaggregation.us/haec>, by calling 1-844-607-8523, or by returning the provided response card.

**Will I be penalized if I do not participate in this program?**

No. If you opt-out of this program you can stay with the Basic Generation Service to receive your power supply through JCP&L's Basic Generation Service or choose your own third-party supplier.

**If I initially opted out, do I need to opt-out again?**

Yes. Unless you have previously chosen to permanently opt-out of the program, you will need to opt-out of each new program offering.

**If I elect to enroll in the Program's default Standard Offering, putting the cost of electricity to one side, will there be any additional costs, such as equipment or services costs?**

No. There are no additional costs for participating in the program's Standard Offering.

**If I opt-up for the 100% Green Offering, how can I be assured that the supply is always available? Is it possible that the subscription exceeds the total energy supply from the renewable sources?**

There is language in the Program's Master Supplier Agreement with Constellation NewEnergy, Inc. that the supplier is responsible for providing adequate supply. If Constellation NewEnergy, Inc. cannot meet its obligation, residents' accounts will be automatically returned to the Basic

Generation Service to receive their power supply from the utility JCP&L without disruption in electricity service.

**Can I opt-in to the 100% Green option now, and then opt-in to the Standard Offering later if I change my mind?**

Yes. Residents can change their enrollment status in the various Program Offerings at any time. Please note that it can take one to two meter read cycles for the rate change to take effect, depending on how quickly Constellation NewEnergy, Inc. and JCP&L can enroll the customer's account following receipt of the change request.

**If I do not take any action to opt-out of the program, am I automatically enrolled in the Standard Offering?**

If a resident does nothing, their electricity account will be enrolled with Constellation NewEnergy, Inc. at the Standard Offering at \$0.15109/kWh with their first meter read on or after December 1, 2025.

**Why is the program offered as an opt-out program instead of an opt-in program?**

The opt-out requirement is mandated by the New Jersey Board of Public Utilities as stated in N.J.A.C. 14:4-6. Any resident for whom the HAEC receives returned mail is not automatically enrolled in the program. Residents can opt-out of the program at any time, even after the expiration of the initial 30-day opt-out period of October 1, 2025, through October 30, 2025.

**What happens if I move to a new home before the end term of November 2026?**

The resident's account will no longer be enrolled in the program. The new resident moving into the vacated property would need to actively enroll in the program to participate. The resident who moved from the property can check with their new municipality to see if that town participates in an energy aggregation program in which they can enroll.

**What happens if the HAEC decides to not continue the Community Energy Aggregation Program?**

All residents will be sent back to the utility to receive their power supply through JCP&L's Basic Generation Service at the end of the contract period.

## **Cost**

**Am I going to have to pay more than one monthly bill if I am a part of this program?**

No. You will continue to pay one bill directly to JCP&L. Your itemized bill will show your distribution charges from JCP&L and the HAEC Community Energy Aggregation Program rate for supply from the new supplier, Constellation NewEnergy, Inc. You should not receive a bill from Constellation NewEnergy, Inc.; if you do, please call the program's energy consultants at 866-688-5197.

**Are there any fees to participate or not participate in this program?**

No. There are no fees or penalties for you to be included in or opt-out of this program, even after it starts.

**Would I be paying a lower rate if the HAEC Community Energy Aggregation Program did not exist?**

The HAEC Community Energy Aggregation Program Standard Rate is projected to provide savings for residents over the term of the program. You can visit <https://njaggregation.us/haec> to login to create a residential account and view your savings to date. You will need your 20-digit JCP&L Customer ID number which starts with "08" to sign up. You can also visit JCP&L's website to view their posted Price-to-Compare rates at [https://firstenergycorp.com/customer\\_choice/new\\_jersey/price\\_to\\_compare.html](https://firstenergycorp.com/customer_choice/new_jersey/price_to_compare.html).

**How much extra would I need to pay if I opted up to 100%?**

Nothing! The 100% Green rate is \$0.1533/kWh which lower than JCP&L's BGS rate at the time of auction. This may change based on fluctuations in JCP&L's monthly price-to-compare.

**Is the comparison rate of JCP&L Basic Generation Service that is listed as \$0.156029/kWh based on the average JCP&L price of the entire year including changes in weather?**

No. The JCP&L Basic Generation Service (BGS) rate of \$0.156029/kWh was the price at the time of auction on August 20, 2025. There are several different components that make up the monthly BGS charges, causing fluctuations in the BGS rate throughout the year. For more information on how JCP&L's BGS rate is determined, visit JCP&L's website at [https://www.firstenergycorp.com/customer\\_choice/new\\_jersey/new\\_jersey\\_tariffs.html](https://www.firstenergycorp.com/customer_choice/new_jersey/new_jersey_tariffs.html).

**Are the program's rates lower than JCP&L's current rates?**

At the time of auction on August 20, 2025, the Standard Offering was \$0.004939/kWh less expensive than the Basic Generation Service with JCP&L. The average resident enrolled in the Standard Offering will pay approximately \$5 less per month.

**Are there any "hidden" charges for the Program such as higher delivery or distribution charges? For example, does JCP&L charge higher delivery and distribution when I opt-in, or is it the same across the board?**

No. The program is limited to electricity supply only.

**Will the delivery charges from JCP&L change?**

The HAEC Community Energy Aggregation Program is limited to electricity supply only. Any changes to the delivery charges from JCP&L are unrelated to the program.

**It seems JCP&L charges residents multiple different rates based on usage. With Constellation NewEnergy, Inc., will there be just one flat rate for all electricity used?**

Yes.

## **Billing**

### **Who will now read my meter and send the monthly bill?**

JCP&L will continue to read your meter and send you your monthly bill.

### **Will the Low-Income Home Energy Assistance Program (LIHEAP) and Lifeline benefit programs for low-income residents still apply if I participate in the Renewable Energy Program?**

LIHEAP is a federally-funded program administered by the Department of Community Affairs to assist low-income households with paying their heating bills. Lifeline and Universal Service programs are state-funded programs to assist low-income households with paying their energy bills. The HAEC's Community Energy Program will not impact a customer's eligibility for LIHEAP or bill credits for Lifeline or Universal Service programs.

### **Will budget billing be offered as part of this program?**

Yes. Budget billing is offered.

### **I received a bill that is higher than usual. What should I do?**

We recommend checking your bill to make sure you did not receive an estimated usage meter reading. If you received an estimated usage meter reading, this could be the issue, and we recommend contacting JCP&L Customer Service at 1-800-662-3115. You can request to have them provide an actual usage meter reading and receive a new bill.

We also recommend checking your bill to make sure that you are not receiving a settle-up bill. A settle-up bill is when JCP&L has estimated your meter usage reading over one or more months, and you have received a new bill that has an actual usage meter reading. If this has happened, you may have been billed for lower usage than you consumed in the previous months of the estimated meter usage bills.

### **Do the utility bill charges reflect my usage amount or create an average charge monthly?**

The monthly supply charges noted on a resident's bill reflect the usage amounts reported to the supplier by JCP&L UNLESS the resident is enrolled in budget billing. If the resident is enrolled in budget billing, then the supply charges will be based on an average monthly amount.

### **Who do I call for a power outage or if I have questions about my monthly bill?**

You will continue to call JCP&L for any emergencies, outages, or questions about your bill.

## **Communication**

### **What information will I receive about this program?**

Beginning October 1, 2025, eligible residents can expect to receive an official informational package from the HAEC regarding the Community Energy Aggregation Program. All mail will clearly state "Hunterdon Area Energy Cooperative Community Energy Aggregation Program" on it. If you do not opt-out of the program by October 30, 2025, you will receive a second mailer from JCP&L stating you are participating in the program and the date your supplier will be changed from JCP&L's Basic Generation Service to the new supplier, Constellation NewEnergy, Inc. Any mail from another supplier is **not** affiliated with the HAEC Community Energy Program.

All program information, including important dates, information packets, and a program video are available on the HAEC Community Energy Aggregation Program's web page at <https://njaggregation.us/haec>.

**Will people be knocking on my door or calling me about this program?**

No one associated with the program, including the energy consultants for the HAEC program, your municipality, or Constellation NewEnergy, Inc. will be knocking on your door or calling you unless they are responding to a message that you left with customer service. Please be wary of anyone trying to obtain your information by solicitation. All program information is strictly sent via U.S. Mail and is available on the program's website at <https://njaggregation.us/haec>.

**Where can I get more information or answers to additional questions?**

You can visit <https://njaggregation.us/haec> or contact the HAEC's Customer Care Team at 1-866-688-5197.